

2011-329-C 238267
2012-253-C 28268
2005-98-C - 238269
RECEIVED



August 6, 2012

VIA OVERNIGHT DELIVERY

REC'D AUG 09 2012

Ms. Jocelyn G. Boyd
Chief Clerk of Commission
South Carolina Public Service Commission
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

Re: Letter Response of Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications ("Matrix Telecom") - Docket No. 2011-329-C, Information from Telephone Utilities Regarding Compliance with 26 S.C. Code Ann. Regs. 103-607 & Docket No. 2012-253-C, Petition of the Office of Regulatory Staff for Commission to Order a Rule to Show Cause as to Why the Certificates of Public Convenience and Necessity for Certain Providers of Telecommunications Services Should Not Be Revoked

Dear Ms. Boyd,

On behalf of Matrix Telecom, please accept this letter and the attached original Performance Bond in the amount of Two-thousand Dollars (\$2000.00) as allowed in the Commission's Directive in Order 2012-602 in Docket Nos. 2012-253-C & 2011-329-C granting Matrix Telecom a Partial Waiver to cure its failure to fulfill its bond requirements under 26 S.C. Code Regs. 103-607.

I have enclosed a copy of this letter and filing, please date stamp the copy and return in the self-addressed, postage paid envelope. Should you have any questions or require additional information, please contact me at 972-910-1536. Thank you for your attention to this matter.

Respectfully submitted,

Aurora Ares

A handwritten signature in cursive script, appearing to read "Aurora Ares".

MATRIX TELECOM, INC.
LEGAL AND REGULATORY AFFAIRS

cc: Ms. C. Leslie Hammonds, Esquire
Office of Regulatory Staff
1401 Main Street, Ste. 900
Columbia, South Carolina 29201

PERFORMANCE BOND

Bond No.

KNOW ALL MEN BY THESE PRESENTS that we, Matrix Telecom, Inc., as Principal, and Westchester Fire Insurance Company, incorporated under the laws of the State of Pennsylvania, with principal offices in Philadelphia, PA, as Surety, are held and firmly bound unto the State of South Carolina, Public Service Commission, as Oblige, in the penal sum of Two Thousand and no/100----(\$2,000.00) Dollars, lawful money of the United States, for which payment well and truly to be made, we bind ourselves, our heirs, executors, administrators, successors and assigns, jointly and severally, firmly, by these presents.

WHEREAS, the above bounded Principal is required by South Carolina Code Ann. Reg. 103-607 to file with the Public Service Commission of South Carolina a bond conditioned as hereinafter set forth:

This obligation requires Matrix Telecom, Inc. to reimburse its customers payment for services not rendered if the Public Service Commission of South Carolina determines that Matrix Telecom, Inc. has failed to comply with the Rules and regulations of the Public Service Commission of South Carolina. Westchester Fire Insurance Company will make such payments to customers of Matrix Telecom, Inc. in the aggregate, up to the amount of \$2,000.00 Dollars, as directed by the Public Service Commission of South Carolina.

Provided that, regardless of the number of years this bond shall continue or be continued in force, and number of premiums that shall be payable or paid, the Surety shall not be liable hereunder for a larger amount, in the aggregate, than the amount of this bond and,

Provided further, that this continuous bond may be cancelled by the Surety as to subsequent Liability by giving thirty (30) days notice in writing to said Oblige.

Signed, sealed and dated the 2nd day of August, 2012.

Matrix Telecom, Inc.

By: 

Michael Simpson
CFO

Matrix Telecom Inc.

Westchester Fire Insurance Company

By: 

Laurie Pflug, Attorney-in-fact

Acknowledgment of Corporate Surety

STATE OF Minnesota)
) ss
COUNTY OF Hennepin)

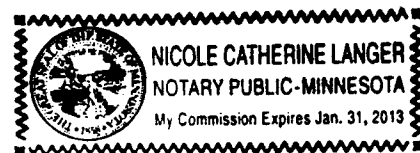
On this 2 day of August, 2012 before me appeared
Laurie Pflug, to be known,

who being by me duly sworn did say that she is the aforesaid Attorney-in-Fact of the
Westchester Fire Insurance Company

a corporation; that the seal affixed to the foregoing instrument is the corporate seal of said corporation, and
that said instrument was signed and sealed on behalf of said corporation by the aforesaid officer, by
authority of its Board of Directors; and the aforesaid officer acknowledged said instrument to be the free act
and deed of said corporation.


Notary Public Signature

(Notary Seal)



Power of Attorney

WESTCHESTER FIRE INSURANCE COMPANY

Know all men by these presents: That WESTCHESTER FIRE INSURANCE COMPANY, a corporation of the Commonwealth of Pennsylvania pursuant to the following Resolution, adopted by the Board of Directors of the said Company on December 11, 2006, to wit:

"RESOLVED, that the following authorizations relate to the execution, for and on behalf of the Company, of bonds, undertakings, recognizances, contracts and other written commitments of the Company entered into the ordinary course of business (each a "Written Commitment"):

- (1) Each of the Chairman, the President and the Vice Presidents of the Company is hereby authorized to execute any Written Commitment for and on behalf of the Company, under the seal of the Company or otherwise.
- (2) Each duly appointed attorney-in-fact of the Company is hereby authorized to execute any Written Commitment for and on behalf of the Company, under the seal of the Company or otherwise, to the extent that such action is authorized by the grant of powers provided for in such persons written appointment as such attorney-in-fact.
- (3) Each of the Chairman, the President and the Vice Presidents of the Company is hereby authorized, for and on behalf of the Company, to appoint in writing any person the attorney-in-fact of the Company with full power and authority to execute, for and on behalf of the Company, under the seal of the Company or otherwise, such Written Commitments of the Company as may be specified in such written appointment, which specification may be by general type or class of Written Commitments or by specification of one or more particular Written Commitments.
- (4) Each of the Chairman, the President and Vice Presidents of the Company is hereby authorized, for and on behalf of the Company, to delegate in writing any other officer of the Company the authority to execute, for and on behalf of the Company, under the Company's seal or otherwise, such Written Commitments of the Company as are specified in such written delegation, which specification may be by general type or class of Written Commitments or by specification of one or more particular Written Commitments.
- (5) The signature of any officer or other person executing any Written Commitment or appointment or delegation pursuant to this Resolution, and the seal of the Company, may be affixed by facsimile on such Written Commitment or written appointment or delegation.

FURTHER RESOLVED, that the foregoing Resolution shall not be deemed to be an exclusive statement of the powers and authority of officers, employees and other persons to act for and on behalf of the Company, and such Resolution shall not limit or otherwise affect the exercise of any such power or authority otherwise validly granted or vested.

Does hereby nominate, constitute and appoint Barbara L Raedeke, Dennis Loots, Jill N Swanson, Laurie Pflug, Nicole Langer, Nina E Werstein, Teresa Hammers, all of the City of MINNEAPOLIS, Minnesota, each individually if there be more than one named, its true and lawful attorney-in-fact, to make, execute, seal and deliver on its behalf, and as its act and deed any and all bonds, undertakings, recognizances, contracts and other writings in the nature thereof in penalties not exceeding Ten million dollars & zero cents (\$10,000,000.00) and the execution of such writings in pursuance of these presents shall be as binding upon said Company, as fully and amply as if they had been duly executed and acknowledged by the regularly elected officers of the Company at its principal office.

IN WITNESS WHEREOF, the said Stephen M. Haney, Vice-President, has hereunto subscribed his name and affixed the Corporate seal of the said WESTCHESTER FIRE INSURANCE COMPANY this 5 day of April 2012.

WESTCHESTER FIRE INSURANCE COMPANY

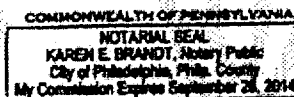


Stephen M. Haney
Stephen M. Haney, Vice President

COMMONWEALTH OF PENNSYLVANIA
COUNTY OF PHILADELPHIA ss.

On this 5 day of April, AD. 2012 before me, a Notary Public of the Commonwealth of Pennsylvania in and for the County of Philadelphia came Stephen M. Haney, Vice-President of the WESTCHESTER FIRE INSURANCE COMPANY to me personally known to be the individual and officer who executed the preceding instrument, and he acknowledged that he executed the same, and that the seal affixed to the preceding instrument is the corporate seal of said Company; that the said corporate seal and his signature were duly affixed by the authority and direction of the said corporation, and that Resolution, adopted by the Board of Directors of said Company, referred to in the preceding instrument, is now in force.

IN TESTIMONY WHEREOF, I have hereunto set my hand and affixed my official seal at the City of Philadelphia the day and year first above written.



Karen E. Brandt
Notary Public

I, the undersigned Assistant Secretary of the WESTCHESTER FIRE INSURANCE COMPANY, do hereby certify that the original POWER OF ATTORNEY, of which the foregoing is a substantially true and correct copy, is in full force and effect.

In witness whereof, I have hereunto subscribed my name as Assistant Secretary, and affixed the corporate seal of the Corporation, this 2 day of August, 2012



William L. Kelly
William L. Kelly, Assistant Secretary

THIS POWER OF ATTORNEY MAY NOT BE USED TO EXECUTE ANY BOND WITH AN INCEPTION DATE AFTER April 05, 2014.